

Updated List of Supported Web Browsers for HomeBridge® Portal

Purpose of this communication:

- To notify home health providers of a change to web browsers supported by CareCentrix when accessing HomeBridge® Provider Portal.

What do I need to know?

- Effective immediately, Internet Explorer is no longer a supported portal browser. Portal users accessing HomeBridge will be required to use one of the supported web browsers below.
 - Google Chrome (preferred)
 - Microsoft Edge
- If a portal user does not use a supported web browser, there are portal features that will not work properly.

What do I need to do?

- Portal users currently using an unsupported browser will need to begin utilizing one of the above browsers.
- If you have any questions you can contact your Provider Relations Manager. If you are not sure who your Provider Relations Manager is, you can email NetworkManagement@CareCentrix.com.

Thank you in advance for your cooperation and continued partnership.